



Patuxent

Nursery Club

Planting Instructions and Replacement Policy

Please remember that at the first sign of any problem with any plant, prompt attention may help save it. Contact us at the first sign of trouble. Bring in a clipping demonstrating the problem, and also one from the healthiest portion of the plant. Often an early diagnosis can help a sick plant before it is too late.

Most plant failure is due to installation or ongoing issues that arise after planting. We provide you with basic planting and care instructions to help you achieve success in your gardening and landscape projects. Next time you have any questions or concerns when planting your new material, please give us a call.

We want your future gardening endeavors to be both a successful and enriching experience!

These items **are not eligible for any replacement** due to their tenderness:

Annuals • Foliage • Tropical Plants • Rose Bushes • Clematis

Perennials, Shrubs, and Trees **are eligible for replacement** under the following terms:

We guarantee our plant material to be true to name, and nursery grown to survive in local conditions when proper care is provided. We cannot be responsible for the care and condition of plant material after it leaves our nursery, we can only offer the following replacement policy.

- 1) We require the return of the plant, this planting instruction sheet, and your receipt, which we have attached to this sheet. No adjustment will be considered without the availability of all documents. Our computer records may or may not indicate record of your purchase.
- 2) We will provide a full replacement on perennials, trees, and shrubs within 30 days, if plants fail to live, and have been diagnosed by us to have been planted and cared for properly.
- 3) We will provide half price replacement of perennials, shrubs, and trees within 6 months, if plants fail to live, and have been diagnosed by us to have been planted and cared for properly.
- 4) No replacement of any plant will be considered after six months.

This is the only replacement policy offered or honored by Patuxent Nursery. No claims for any other reasons will be considered. No statement by any employee or representative of Patuxent constitutes a guarantee or warranty beyond the terms of this written Replacement Policy.

